

Job Specification

Role

Pharmacy Deployment Manager

Location

Hybrid working - From home and at

Navi Group, Unit 1, Trinity Court, Fonthill Business Park, Dublin 22.

Keywords

Project management, deployment management, vendor management, customer service, scheduling, coordination

About the company

TouchPlus Technologies provides IT services and solutions to over 500 customers in retail across Ireland. We provide web, mobile, IT infrastructure, Dispensary system and third-party systems to our customers with a wide focus on various technologies and delivery models. We have multiple exciting active IT projects at the moment and for the foreseeable future with our growing Irish and international customer base.

Contract

Permanent Position

The Role

This position requires a self-motivated professional with experience of working in community pharmacy and managing multiple tasks and priorities in a busy environment. Candidate is expected to manage the roll-out of Navi's DispenSense dispensary system, as well as other new product applications, to community pharmacies across Ireland. The position will work closely with the IT department in Navi, the Customer Service Team, Navi's off-shore software development team and third-party IT vendors. The role will be responsible for the preparation for and implementation of successful system deployments nationwide for Navi Group.

Essential requirements of the role

- 3+ years' experience of working in community pharmacy and experience of project coordination, planning and scheduling of tasks.
- Ability to manage tasks, assignees, dates, issues, risks, and documentation related to all deployments.

- Effective coordination of internal and external resources, ensuring that projects remain within scope and schedule and the customer and Navi resources are fully aligned for each roll-out.
- Analyze project progress and, when necessary, adapt scope or timeline to achieve optimal results.
- Excellent organisational and interpersonal skills along with a demonstrated ability to work as part of a team.

Key responsibilities

- Ensure that all aspects of each roll-out are organised well in advance and in conformance with timeline and deliverables requirement.
- Monitor and record overall progress and achievement of milestones from one roll-out to the next.
- Assign and monitor resources effectively to ensure each step in the roll-out are completed successfully.
- Ensure that all stakeholders are informed about key milestones, progress, and any potential issues or delays and report project risks and outcomes to appropriate management channels and escalate issues according to project work plan.
- Serve as point of communication between Navi, the customer, and external resources.
- Build and grow partnerships with third party vendors; and
- Identify areas for improvement in the roll-out process and all key aspects of the roll-out are well documented and optimised for efficiency.
- Conduct post-deployment evaluations to assess the success of the deployment process.

Summary

Navi Group is looking for a Deployment Manager with plenty of community pharmacy experience for our Dublin office to coordinate the rollout of Navi systems to new customers over the coming years.